

MONCEAU ELYSEES HOTEL

HYGIENE AND SAFETY PROTOCOL COVID-19

"Make your well-being and the well-being of our employees our priority"

Our network has made hygiene and cleanliness a central concern so that our employees are mobilized and reinforce our health safety protocols within hotels.

Indeed, **we do everything possible** to make **your stay** as **pleasant** as possible. To this end, we have put in place **additional measures according to the latest recommendations** in terms of hygiene and cleaning. These measures cover a wide range of subjects, from the respect of barrier gestures to the recommendations of cleaning products, as well as the cleaning procedures of the rooms and common areas, and the necessary reduction of the services offer.

On this occasion, a **health referent** has been appointed to update all the information communicated by the government in order to **guarantee your safety and the safety of our employees**. This charter breaks down as follows :

Reinforcement of hygiene and cleaning measures :

Below are our main actions implemented :

- All teams of our hotels have received training to master the appropriate hygiene and cleaning measures.
- Complete cleaning of all rooms, bathrooms and common areas before the reopening of each establishment.
- Cleaning and ventilation of the common areas, including handles, switches, elevator buttons, room keys, between each guest.
- Each room is blocked 24 hours after a customer's departure (subject to availability)
- Rooms will be fully cleaned with the recommended antiseptic products after each departure.
- Use of dry steam cleaning systems and eco-labeled products, efficient & more natural.

Prevention and complementary equipment for our teams :

Below are the equipment and preventive measures put in place for our teams working for your safety :

- The staff is equipped with masks, gloves and hydro-alcoholic gel and all the missions have been rethought in respect of the measures.
- The teams are trained in barrier gestures and make sure to wash their hands as regularly as possible and after each interaction.

Simplification of our offer :

The health crisis that we are going through forces us to reduce our service offer in order to guarantee your safety during your stay :

- Check in : prior registration encouraged, systematic disinfection after check in.
- Breakfast will be served in room or table service and not in the usual buffet form to avoid any interaction. A maximum number of guests are allowed in order to respect the distance.
- In order to avoid handling as much as possible, the mini bar offer will be available on request at the reception.
- In order to ensure a press service, we will make Youboox available up to 24 hours after your departure.
- Check out : sending of invoice by email, electronic payment encouraged.

Provision of hydro-alcoholic gels:

In order to ensure the safety of our customers within the establishment, we provide hydro-alcoholic gel. Our establishment has been awarded the Bureau Veritas "Safeguard" label, which focuses on the well-being, safety and comfort of our customers and employees. For more information, you can scan this QR-Code.



MONCEAU ELYSEES TEAM

HÔTEL MONCEAU ELYSEES

108 Rue de Courcelles, 75017 PARIS
Tel : +33 1 47 63 33 08